

Lost, Stolen and Fraudulent prescription reporting flowchart for use by Prescribers and all staff dealing with prescriptions

1. Prescriber/staff discovers prescription form(s) is lost/stolen/fraudulent and notifies NHS England CD Accountable Officer for Yorkshire and Humber via the reporting tool (<https://www.cdreporting.co.uk/tool/reporting/>). The police should be informed where this is appropriate (by dialling 101)

Any questions can be directed to the generic email box of the CD Accountable officer:-

✉ NHS England CD - england.yhcdao@nhs.net



2. Prescribers/Practice Managers must follow the NHS Counter Fraud Authority:-
A guide for Prescribers and Health Organisations

https://cfa.nhs.uk/resources/downloads/guidance/Management%20and%20control%20of%20prescription%20forms_v1.0%20March%202018.pdf

Designated individual at the practice/organisation undertakes an investigation (as appropriate). Report the matter using the organisation datix incident reporting system



3. In the event of multiple lost or stolen prescriptions the NHS England Primary Care Contracting Team may allocate a specific number to quote on the Prescriber's prescriptions and advise whether the prescriber must sign in a specific colour of ink for a period of time.

Note that the NHS England Primary Care Contracting Team will issue an alert.

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